

Customer Payment Challan with Non OTP Flow Verification Flow

1. Payment Completion

- The customer completes the payment for the challan using LegalKart.
- The system records the payment details and associates them with the customer.

2. Sending Notification via WhatsApp

- A WhatsApp notification is sent to the customer.
- The notification includes a link for verification or authentication.
 - Example message: "Thank you for your payment. Please click the link below to verify your payment challan: [Verification Link]"

3. Link Redirection

- When the customer clicks on the link, it opens in the browser.

Scenarios:

1. **If Already in the LegalKart App:**
 - The link redirects the customer directly to the LegalKart app.
2. **If Not in the LegalKart App:**
 - The link opens in the browser.

4. Verification Page (in App or Browser)

- The verification page includes:
 - An input box for entering the vehicle number.
 - The vehicle number field is autofilled using the payment data.
 - An OTP input box for authentication.

5. e-Paribahan OTP Authentication

- The customer receives an OTP from the e-Paribahan system.
- The customer enters the OTP in the provided box.
- The system verifies the OTP by integrating with the e-Paribahan API and retrieves a payment link.

6. Notification Reminders

- If the customer does not verify the challan:
 - The system sends up to 6 notifications via WhatsApp or Push notification within 24 hours, reminding the customer to verify their payment.
 - Example reminder message: "Please verify your payment challan by clicking the link below: [Verification Link]"

7. Refund Process

- If the customer fails to verify within 24 hours despite the reminders:
 - The system initiates a refund process for the payment.
 - A notification is sent to the customer informing them about the refund:
 - Example message: "Your payment has been refunded as we could not verify your challan. Please contact support if you need further assistance."

8. Displaying the Paid Challan

- After successful OTP verification, the system retrieves and displays the payment challan details.
 - The challan includes the amount paid, date, and other relevant details.

9. Thank You Message

- After the challan is displayed, a thank-you message is shown to the customer:
 - Example: "Thank you for verifying your payment. Your challan details have been successfully retrieved."

